



# Capability Statement

## Australian Group Insurances Pty Ltd (AGI)

### Our Partnerships

**AGI believe that providing a competitive Group product isn't enough – Advisers and Employers need the tools to support the product and the process.**

AGI's service offering ensures that administration requirements for insured members are handled seamlessly and efficiently. We give clients peace of mind that their plan details are up to date and accurate.

AGI has forged strong partnerships with solid experience delivering a range of unique and tailored group insurance facilities. We are particularly focussed on meeting the needs of corporate groups. Our partners are complemented by the flexibility and administration capabilities of AGI.

To this end, AGI's administration systems are driven through our exclusive Group Insurance Management Application (GIMA). GIMA is our unique platform developed to streamline the processes and reporting required to manage group insurance plans effectively. This covers all group insurance administration tasks - pricing, underwriting, claims and reviews. Tailored, client specific, GIMA reporting delivers an enormous time saving for all parties – advisers, employers and life companies.

### Services

- ✓ Prompt processing and calculation of annual reviews
- ✓ Simple and easy processing of members' additional underwriting requirements
- ✓ Tailored underwriting reports
- ✓ Streamlined processing of continuation options
- ✓ Dedicated adviser support contacts
- ✓ Prompt and reliable claims support service
- ✓ Tailored claims reports
- ✓ Sales training and support for advisers
- ✓ Marketing support materials for members and employers (including policy summaries, continuation option flyers, group insurance fact sheets)
- ✓ Customised claims reports
- ✓ Accurate record keeping of member data\*

### Contact Details

Email [info@agigroup.com.au](mailto:info@agigroup.com.au)  
Web [www.agigroup.com.au](http://www.agigroup.com.au)

\* Subject to adviser/employer confirming data integrity.